

INFORMATION TECHNOLOGY SERVICES

Information Technology Services (ITS) is a unit in the Division of Strategy, Operations, and Finance. The goal of ITS is to provide WKU students, faculty, and staff with superior customer service; reliable and timely technical support; state-of-the-art technology tools; technology training; and convenient access to computing and communications resources. ITS continually places specific emphasis on the use of information technology in student learning, faculty teaching, and staff productivity.

ITS services include: providing instructional delivery and support leveraging a variety of technologies to support traditional and online instruction; delivery of information through a mobile app for key systems and services such as email, course schedules, meal plan management, campus maps, and bus schedules; support of Student Technology Center locations (open labs), providing computers and printing services available to all WKU students, faculty, and staff; and support of departmental labs/classrooms.

In addition, WKU ITS offers a range of user support services, including a centralized ITS Service Desk and TopperTech. These services provide seamless assistance to WKU faculty, staff, and students, and also offers laptop checkout for academic or WKU-sanctioned use.

More details are available on the WKU ITS website: <https://www.wku.edu/its/>